

FAMILY TIES of Massachusetts



Together In Enhancing Support

1-800-905-TIES (8437)
www.massfamilyties.org

Family TIES of Massachusetts is a state-wide information and parent-to-parent support network for families of children with special needs or chronic illness. Parent coordinators work in the state regional health offices, providing support to families in their regions. Family TIES is a project of the Federation for Children with Special Needs, with funding from and in collaboration with the Massachusetts Department of Public Health, Bureau of Family Health & Nutrition, Division for Perinatal, Early Childhood & Special Health Needs.

Information and Referral

- Toll-free, state-wide phone line (1-800-905-TIES) and regional offices make calling convenient.
- The program offers an opportunity to speak with a parent who can connect families with resources and the next level of services, if needed.
- Information can be shared on a wide variety of topics, including diagnoses, community resources and services, and support groups.
- Resource packets can be prepared on public benefits and other support services.

Early Intervention

- A central directory of Early Intervention (EI) programs throughout the state is maintained.
- Contact information for referrals is available by phone and electronically on our website.

Parent-to-Parent Connections

- Parent-to-parent matching is offered by health concern, special need, or area of interest.
- Connections can be facilitated with additional support networks for parent-to-parent support.
- Support Parents are offered our “*Listening and Learning*” training and receive continued support.

Resource Directory

- The Family TIES Directory of Resources for Families of Children with Special Needs is published annually.
- On-line access is available on our website: **www.massfamilyties.org**

Website

- **www.massfamilyties.org** offers information for parents and providers on subjects related to Early Intervention and other services and supports for children with special needs and their families.
- “Submit A Question” provides direct access to any member of the Family TIES staff.
- On-line forms are available for Family TIES Advisors – in English, Spanish, and Portuguese.

Workshops and Trainings

- Staff participate in the annual conference of the Federation for Children with Special Needs.
- **Let’s Get Organized** workshops focus on building organizational skills and strengthening community connections—now available in English, Spanish, Portuguese, and Chinese.
- **Emergency Preparedness** materials are available from the staff and on our website.
- **Listening and Learning** trainings help to enhance listening skills for volunteer support parents.
- Contact your Regional Coordinator to make arrangements for local offerings.



FEDERATION FOR CHILDREN
WITH SPECIAL NEEDS

Family TIES of Massachusetts is a project of the Federation for Children with Special Needs, with funding from and in collaboration with the Massachusetts Department of Public Health, Division for Perinatal, Early Childhood, and Special Health Needs.

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Regional Coordinators

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Mass. Department of Public Health

Western Regional Health Office

23 Service Center

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Hablo español

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Northeast Regional Health Office

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Interpreter Support:

Federación para Niños con

Necesidades Especiales (en español)

PH: 800-331-0688 extensión 328

Gloria Klaesges – Western Region

Parent-to-Parent Coordinator

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Federacão para Crianças com

Necessidades Especiais (em português)

PH: 800-331-0688 ramal 195



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